

29 July 2020

Dear members of the Bethany Christian Care Family

## COVID-19 UPDATE

### All aged care visits and excursions cancelled

Effective immediately, all visits to and excursions from our three aged care facilities (Beth Eden, Janoah Gardens and The Plains) are cancelled.

### Why has this happened?

Today the Chief Health Officer of Queensland has asked all aged care facilities in the Metro South region of Brisbane to close to visitors.

The transcript of what the Chief Health Officer has said is below:

*"It is very disappointing this has occurred. Two young women returned from Melbourne, which we know is an absolute hotspot with a lot of cases, on July 21 via Sydney and now tested positive. As a result of that, a lot of people are going to be inconvenienced.*

*And I do apologise to those people for what is now going to have to occur. But we know that if we act really fast now we can stop this spreading further and cause even more inconvenience to a lot of people. So there are going to be shopping centres, a school, restaurants to close now for at least 48 hours while we arrange a deep clean of those facilities and contact trace people who attended.*

*And also, I have asked that all the aged care facilities in the Metro South area be closed to visitors and have enhanced screening of staff and that staff are not to work across multiple facilities. We need to act really, really fast. These two young women have been out in the community for eight days while unwell. So please, anyone who lives in that Logan, Acacia Ridge, Springfield Lakes, areas, if you have any symptoms at all or if you are concerned, please come forward immediately and get tested.*

*There will be additional fever clinics put in place but please, see your own GP, go to one of the fever clinics that are there and get yourself tested as soon as possible. If you are unwell, stay at home and isolate yourself. That is the way we can all work together to stop this further spreading."*

Bethany Christian Care is a not-for-profit organisation. To benefit our residents:

- Donations are tax deductible
- Our investment fund is exempt from the Centrelink/ Veterans' Affairs deeming provisions
- We are thankful for bequests.

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*"Bear one another's burdens and so fulfil the law of Christ." Galatians 6:2*

## **Virtual visiting**

Virtual visiting is still available. If you would like to book a virtual visit you can do so through our website.

## **Changeable situation**

As we have seen with the COVID situation in Victoria and New South Wales things can change very quickly. We are continuing to monitor and respond to the changing situation. We do not know when visiting and excursions will recommence but will continue to keep you updated about further changes as they occur.

## **Conclusion**

I appreciate your patience and understanding during this time.

The welfare, health and safety of our residents and staff is our top priority. At all times, our decisions during the COVID-19 pandemic seek to faithfully achieve that priority. If you have any concerns or wish to discuss this issue further, please contact Bethany Christian Care Head Office (07 3737 5080; [bethany@bethanycc.org.au](mailto:bethany@bethanycc.org.au)).

I am thankful for your continued prayers for all the Bethany Christian Care Family.

Kind regards,



Rohan Reid  
CEO